



Adult Services



Statement of Purpose

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Regulated Activity: accommodation for persons who require nursing or personal care

Provider ID: 1-292090340

Location ID: 1-313374993

Manager ID: CON1-2311569952

Legal status: organisation/private Company

The regulated activity may only be carried on, at or from the following location:

Acorn Park Adult Services

Andrews Furlong

Mill Road

Banham

Norwich

NR16 2HU

Tel: 01953 888656

Conditions of registration that apply to Acorn Norfolk Limited:

1. The registered provider must not provide nursing care under accommodation for persons who require nursing or personal care at Acorn Park Adult Services
2. The registered provider must only accommodate a maximum of 9 residents at Acorn Park Adult Services

Name trading under: Acorn Norfolk Limited Acorn Park Adult Services

Business address:

1 Merchant's Place

River Street

Bolton

Lancashire

BL2 1BX

Registered Manager: Bethany Jeffries

Bethany.Jeffries@OFGL.uk

Nominated Individual: Helen Cook

Helen.Cook@optionsautism.co.uk

Provider Description

The service was founded in 2007. This decision was in response to the need for residential accommodation for young adults with autism and associated learning difficulties.

The philosophy of the home is to enable residents to reside in an environment which enables them to continue to develop their independence, gain life skills and experiences while in a safe, secure, consistent and understanding environment.

The service specialises in helping each adult to reach their potential socially and emotionally.

We seek to build upon earlier life experiences and skills in order to support residents in achieving an effective transition to adulthood. Our lifelong learning curriculum consists of basic elements: communication, social interactions, daily living skills and role modelling and work / leisure facilitation.

A range of communication techniques are used as appropriate for each resident including: communication strategies, picture exchange communication system (PECS), Makaton, objects of reference, visual schedules and programmes to support social development.

A purposeful and calm atmosphere is encouraged throughout the home; staff develop with the residents plan's of care and risk assessments that define achievements and areas for progress.

Most residents will be eligible for a local authority assessment for Deprivation of Liberty Safeguards (DoLS). Staff at Acorn Park will assess residents' needs and refer to the local authority as necessary. The home will consult with parents/carers in this process.

Aims and Objectives

- To support residents with Autism, Learning Disabilities and associated complex needs.
- To assist and enable residents to unlock their potential and develop independence so they are able to live fulfilling and productive lives.
- To create an environment that promotes the wellbeing of each individual in a safe and secure setting in which they can live, work and develop their potential.
- To support and role model personal and social skills.
- To guide each adult in their successful transition to adulthood and develop a greater understanding and awareness of themselves, their community and the world in which they live.
- To continue the development of communication skills and the use of language (whenever possible) with confidence, to communicate effectively using augmented communication tools and preferred modes of communication.
- To build on the strengths and celebrate the achievements of our residents.
- To develop self-confidence, self-control, independence, sensitivity and consideration for others and in the home they live in.

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- To establish an effective and mutually supportive working partnership between family, professionals and APAS.
- To facilitate learning and acquisition of skills that will help them in later adult life, providing opportunities for work experience and involvement in appropriately accredited courses.
- Provide residential services, respite and day provision support for 18-65 age group.
- At APAS we ensure safety of our residents is paramount in our care. We can implement monitoring systems if it is deemed necessary once a Mental Capacity assessment and best interest meeting is complete with all relevant MDT and family members are in agreement.

Description of Service

The residential provision comprises of:

“Walnut Lodge” a large detached five bedroom house which has additional flexible accommodation enabling APAS to provide intensive support when required.

2 en-suite bedrooms

“Oak House” a large detached five bedroom house which focuses on enhancing independence skills.

4 en-suite bedrooms

“Maple House” a 3 bedroom detached house for residents who have complex needs including hyper-sensitivity.

1 en-suite bedroom

“Brambles House” a 3 bedroom detached house for residents with complex needs including high levels of challenging behaviour. Brambles House is ideal for sole occupancy whilst developing the social skills needed to transition into shared accommodation.

No en-suite bedrooms

Maximum occupancy across the service: 9

All our residents have single bedrooms that are decorated to their choice.

These buildings have been designed to enhance and continue the development of each resident's independence in a small homely environment which offers warmth, security, consistency and understanding.

Social attachments and strong relationships between residents and staff underpin all the work carried out in the home. Located in a quiet cul-de-sac, the homes are pleasantly situated amongst other residential accommodation, grouped to resemble a village in a community environment on the outskirts of Banham Village, a rural location between Attleborough and Diss, within easy access of the M11 and Diss Railway Station for road and rail services to London and other areas of the country.

Registration is for young adults with autistic spectrum disorders (ASD) with either learning difficulties or associated complex needs. The service caters for nine residential residents of either gender aged 18 yrs to 65 age range with a focus on younger adult's age group.

Brambles provides a small and more specific environment for residents that have more complex needs regarding behaviours that challenge. We also have flexible accommodation within Walnut Lodge. Due to this specific accommodation APAS are able to consider exceptional admissions of the age range 16-18yrs. This may be for respite or for interim placement in the home. The residents would need assessment by the MDT with their Social Worker and family network.

In keeping with our philosophy of meeting the individual needs of each resident, choice is actively encouraged and supported. This includes selecting meals, clothing and activities. Accessing the local community is an essential part of the daily life of our residents and leisure pursuits such as horse riding, swimming, going to the cinema, shopping, visits to parks and the beach etc, or just being out and about are greatly enjoyed. Staff support residents to access local amenities including visiting local shops and using public transport.

Our residents are registered with the local general practitioner. Additionally, residents have access to the clinical team within the company to aid their individual health needs being reviewed and met in a timely manner.

Staff are supported and supervised by the management team which consists of the Registered Manager, Deputy Manager and 4 Team Leaders with two Team Leaders on each shift.

There is a robust on-call procedure available 24 hours a day, with a senior manager as secondary on-call 24 hours a day.

All staff, before appointment, are required to satisfy the enhanced checks carried out by the Disclosure and Barring Service DBS. This, together with our own rigorous safer recruitment checks and selection procedures, ensures that only those who are suitable to work with our residents are permitted to do so.

Supervisions are carried out on a 4-6 weekly basis along with annual appraisals to ensure staff are supported in their roles. All new staff work to The Common Induction Standards and are set up on a Care Certificate qualification on commencement of employment.

We support residents from all ethnic and cultural backgrounds. Residents of all faiths will be supported in carrying out their religious observances.

We seek to understand each resident's challenging behaviour, to identify its function and by teaching alternative, more appropriate ways of achieving that function. Our aim is to reduce the severity and frequency of aversive behaviours. Behaviour is largely seen as functional – that is, for each resident, their inappropriate behaviour satisfies a need or purpose. The service's philosophy and approach is based on a non-aversive positive intervention.

Contact with home - family and friends remains very important and residents are encouraged to access email, telephones, Skype or write letters. Residents are encouraged to gain independence in this area and are supported by staff to develop these skills.

Detailed procedures are in place for initiating and dealing with complaints from the informal to the formal stages. These procedures are in accordance with the "Complaints" policy operated by APAS. All staff are versed on this policy and procedures. Copies are available to parents, placing authorities, residents and staff. Easy read and PECS versions of the Complaints policy and procedures are also available for all residents where needed.

Care reviews for the residents are held annually or as requested. These involve residents, parents and placing authorities. Additional reviews can be held at the request of the resident, the service or the placing authority. Any significant changes to placement plans must be agreed by all parties concerned and copies held by placing authorities and representatives of APAS.

Enquiries regarding referrals are made to the Registered Manager by parents, local authorities, and social/care authorities. Visits from prospective parents and representatives of placing authorities are always welcome through liaison with the service.

Reviewed/Revised May 2013 ET

Updated: August 2014 JK

Updated: November 2014 JK

Updated and reviewed June 2015 JK

Updated and reviewed May 2016 Susan Ferrie

Updated November 2016 Susan Ferrie

Updated November 2017 Susan Ferrie

Updated October 2018 Zoë Button

Updated November 2018 Zoë Button

Updated October 2021 Bethany Jeffries

Updated January 2022 Bethany Jeffries